



CANCELLATION POLICY

CANCELLATION TERMS

- The customer can cancel for free up to 30 days before arrival.
- It is not possible to cancel reservations less than 30 days before the start of the rental.
- In case of late arrival or early departure, 100% of the amount will be charged for the days not used.

CANCELLATION METHOD

- To cancel a booking, simply access your personal area, select the booking you wish to delete and use the appropriate "cancel booking" button.
- The refund will be made using the same method used for payment within 15 days; however, the actual availability of the amount is subject to further technical times linked to your electronic payment service providers.

Pick up/drop off

- The vehicle can be unlocked starting from the time indicated in the booking.
- The vehicle must be returned within the time indicated in the booking.